Boardroom Buddy Firmware Release Notes

Firmware versions
- USB-C TX and RX: main firmware 1.10.02
- HDMI TX and RX: main firmware 1.10.01
- All four models: HDBaseT firmware 1.6.5

What's new

- Added an API setting for the USB-C Out power timeout on Buddy USB-C RX.

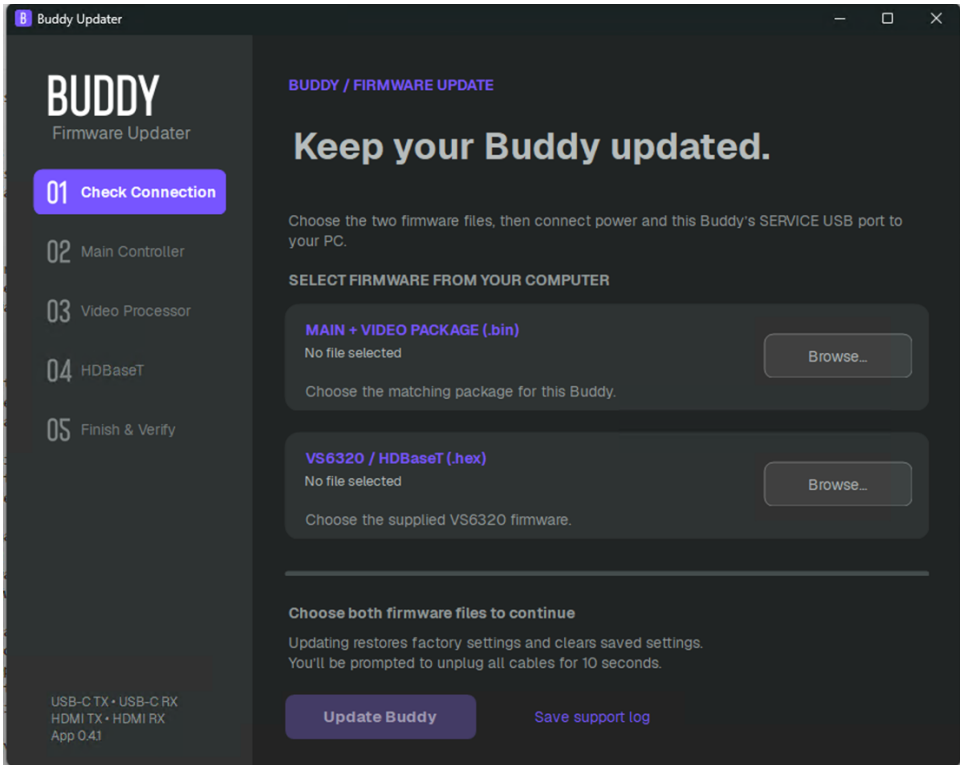
  Set how long the output stays powered after the input signal is lost:
  1 to 180 seconds, with a default of 180 seconds.

- Improved overall stability.

How to update

The update restores factory settings and clears saved settings. Record any settings you want to restore before you start. Update one unit at a time through its own SERVICE USB port; repeat these steps for the other unit.

1. On a Windows 10 or 11 (64-bit) PC, extract the Buddy Updater ZIP and open the Buddy Updater app from the extracted folder.



2. Power on the Buddy and connect its SERVICE USB port to the PC using a US data cable.

3. In the app, browse to the main + video PACKAGE (.bin) for the exact TX or RX model you're updating. Then select the shared VS6320 / HDBaseT (.hex) file. Both files are in the Firmware folder.
4. Click Update Buddy. Keep power and SERVICE USB connected until the app asks you to unplug the unit.
5. When prompted, unplug ALL cables from the Buddy, including power, SERVICE USB and HDBaseT, for 10 seconds. Reconnect power, then reconnect SERVICE USB to the same PC port. The app resumes automatically.
6. Wait for "Your Buddy is up to date." Reconnect the remaining cables and check normal video and USB operation.

If the update fails, select Save support log before retrying.